

### **GDPR & Privacy Statement**

Effective Date: 14th April 2023

At Klick Logistics Group Ltd, we are committed to protecting the privacy and security of our users. This privacy statement provides information about how we collect, use, and share personal information in accordance with the General Data Protection Regulation (GDPR).

#### 1. Information Collection

We collect personal information that you provide to us when you:

- Use our website (https://www.klicklogistics.co.uk/)
- Register an account with us
- Subscribe to our newsletters or other services
- Contact us for help or information

The types of personal information we collect include:

- Name
- Contact information (such as email address, phone number)
- Any other information you choose to provide during the use of our services

### 2. Use of Information

The personal information we collect may be used for the following purposes:

- To provide, operate, and maintain our website
- To improve, personalize, and expand our website
- To understand and analyse how you use our website
- To develop new products, services, features, and functionality
- To communicate with you, either directly or through one of our partners, for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes
- To send you emails
- To find and prevent fraud

# Klicklogistics.co.uk

Klick Logistics Group Ltd. Regus 314 Midsummer Boulevard, Milton Keynes MK9 2UB Main 0800 8611555 | Accounts 01908 011999



#### 3. Legal Basis for Processing

We process your personal information under the following legal bases:

- Your consent
- The necessity of processing for the performance of a contract to which you are a party
- Compliance with our legal obligations
- The necessity to protect the vital interests of any person
- The necessity for the purposes of our legitimate interests, except where such interests are overridden by your interests or fundamental rights and freedoms

#### 4. Information Sharing

We do not share or sell your personal information to third parties. However, we may share your information with third-party service providers who perform services on our behalf, including but not limited to data analysis, email delivery, hosting services, customer service, and marketing assistance.

#### 5. Data Retention

We will retain your personal information for as long as is necessary for the purposes set out in this privacy statement unless a longer retention period is required or permitted by law.

#### 6. Your Data Protection Rights

Under GDPR, you have the following data protection rights:

- The right to access, update, or delete the information we have on you
- The right of rectification
- The right to object
- The right of restriction
- The right to data portability
- The right to withdraw consent

You can exercise these rights by contacting us at Sales@klicklogistics.co.uk

# Klicklogistics.co.uk



#### 7. Contact Us

If you have any questions or concerns about our privacy practices or this privacy statement, please contact us at:

- Email: Sales@klicklogistics.co.uk
- Phone: 0800 861155 / 01908 011011
- Address: Klick Logistics Group Ltd. 314 Midsummer Boulevard, Milton Keynes, MK9 2UB

